



December 10, 2014

Re: Recommendation for Kathleen Bortolin

Dear Colleague,

Beginning in 2012, I have had the pleasure of getting to know Kathleen Bortolin through a variety of collaborations between the Faculty of International Education and the Center for Excellence in Innovation and Learning.

In her interactions with faculty, staff and students, I have been consistently impressed with the level of professionalism that Kathleen upholds. Beyond being polite and courteous, Kathleen goes the extra step to be inclusive and provide accessible information and resources to others. For example, during a recent workshop series that Kathleen and I co-facilitated, Kathleen created a blog that intelligently and articulately summarized what had taken place during each workshop. She then ensured that these blog posts were sent to not only the workshop participants, but also to those who had expressed interest in the workshops and were unable to participate.

I have also been impressed with Kathleen's breadth of experience and expertise. Her own background in the classroom and living and working overseas allows her to be able to deeply understand multiple perspectives. Related to this I have appreciated her ability to provide useful insights when she has been asked for advice.

Kathleen and I have worked most intensively together to create and facilitate a workshop series intended to support faculty who are teaching increasing numbers of students from diverse cultural backgrounds. Kathleen's curiosity and interest in continuing to learn have made working with her engaging and encouraging and I look forward to the next time we will be able to collaborate!

Most Sincerely,

Mackenzie Sillem